

# Involved



Mason Health  
Mason General Hospital  
Mason Clinic

VOL. 9, NO. 2



## Hello my lovely volunteers!

I hope your year has started off as smoothly as possible. With new faces joining us, volunteers transitioning to different areas, and exciting new programs on the horizon for 2025, it's shaping up to be an incredible year ahead! Your dedication and service are the heart of our efforts to make Mason Health's volunteer program better than ever.

Flu season has officially arrived! As a friendly reminder, all volunteers and staff who haven't yet received their 2024-2025 flu vaccination are required to wear a mask while on hospital grounds (except during breaks and lunch). If you haven't submitted your vaccination forms yet, please check your email for instructions and send them to my office as soon as possible.

If you prefer not to receive the flu vaccine, that's totally okay—just be sure to follow the masking guidelines. For those who would like to receive the vaccination through Mason Health, you're absolutely welcome to do so! Directions on where, when, and how to get vaccinated are included in this issue of the Volunteer Newsletter.

Exciting news on the horizon! We're gearing up to launch the NODA (No One Dies Alone) volunteer program in the coming months. If this meaningful initiative speaks to you, please



Kim Lutey

email or text me to let me know you're interested. I'll follow up soon with training details for those who'd like to get involved.

Mark your calendars for **Mason Health Week: May 12–16!** As part of our celebration, every member of the Mason Health workforce (yes, that includes you!) will receive a polo shirt. Check your email

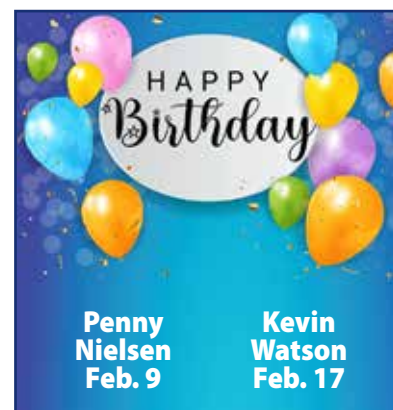
for sizing guidelines and follow the link provided to submit your size so we can get the perfect fit for you.

Speaking of celebrations... Our annual Volunteer Appreciation Event is coming up in April! Save the date: **April 10, from 9 to 10:30 AM.** Expect a morning filled with good food, great company, and well-deserved awards. More details will be shared in the March Newsletter, and you'll also receive personal invitations. I can't wait to see you there!

Drumroll, please... in 2024, our volunteers donated an astounding **4,643 hours** of their time, which equates to a monetary value of **\$153,892!** Holy. Cow. You are the backbone of Mason Health, and your dedication to patient-centered care makes an immeasurable difference every single day.

On a personal note, you all inspire me not only in my role here but in my personal life as well. It's a joy to work alongside such compassionate and hardworking individuals. Thank you for everything you do—I'm excited to see what we accomplish together in 2025!

*With love and joy in my heart,*  
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# Kelly North steps into new role as Director of Clinic Operations



*Kelly North*

**Kelly North** steps into new role as Director of Clinic Operations. Mason Health is proud to announce that Kelly North has been promoted to Director of Clinic Operations, overseeing all Mason Clinic operations, including Mason Clinic-Hoodsport. North, who joined Mason Health in November 2019, has been a pivotal figure in the organization's growth and success, bringing a wealth of experience and a deep passion for patient care and operational excellence.

"I am incredibly excited to take on this new role," North said.

**"This is a career path I've been working toward for years. Mason Health has been wonderful to work for, and I'm thrilled to continue making a difference within the clinic system, improving processes and supporting our incredible teams."**

North's promotion comes as a natural progression of her career and dedication. She played a critical role in managing the integration of Mason Health's primary care clinics into the Mason Clinic building during the challenges of the COVID-19 pandemic. Her leadership has fostered team development, standardized processes, and enhanced collaboration across departments. She is especially proud of her contributions to creating a team-oriented environment that prioritizes patient experience and care.

In her new position, North will focus on operational and strategic leadership across the clinics, collaborating closely with providers, department managers, and teams to identify and implement improvements that benefit both patients and staff. She aims to build upon her achievements in primary care by working more closely with specialty practices, care coordination, and other integral departments.





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# Mason Health welcomes Winfried Danke as Chief Operating Officer



Winfried Danke

SHELTON, WA – Mason Health is proud to announce the addition of **Winfried Danke** as the District's new Chief Operating Officer. A seasoned leader with a passion for process improvement and coalition building, Danke brings decades of experience in healthcare strategy, community development, and organizational excellence to Mason Health. Danke started on Dec. 16, 2024, and now oversees clinic operations at Mason Clinic and ancillary services at Mason General Hospital.

"Winfried brings a highly approachable and collaborative leadership style that aligns well with our culture at Mason Health," said Mason Health CEO **Eric Moll**. "Throughout his career, he has worked with organizations to improve population health through collaboration. An experience that will undoubtedly benefit our team and community going forward."

Born and raised in Germany's Black Forest region, Danke's journey to the Pacific Northwest began when he met his wife while pursuing a graduate degree in International Studies at the University of Southampton in England. After marrying, the couple moved to the United States, where Danke's career in civic and health care leadership took shape.

Danke's career spans roles in nonprofit leadership, international health care and domestic health system transformation. Danke led the CHOICE Regional Health Network for six years, starting in 2012, and continued his career at Providence Health & Services. He later served as Vice President of Enterprise Strategy at Premera Blue Cross and most recently served as COO at Summit Pacific Medical Center, where he implemented programs that significantly improved patient access, increasing answered call rates from 50 to 80 percent.

**"Mason Health is an anchor in the community," he said. "I'm passionate about creating systems that hardwire excellence and improve care delivery. This is where I can have the biggest impact."**

Danke is an outdoor enthusiast who enjoys hiking, biking, sea kayaking, learning new languages and spending time with his wife, three adult daughters and a Maltipoo.



## Volunteers needed — help us sort gifts!



Mason Health volunteers Dick Mineo and Santa Pablano help sort Mason Health Week gifts in 2023.

We need some volunteers to help with sorting the Mason Health Week workforce gift the week of May 5-9! There will be some lifting, twisting and bending, so please do not volunteer if you might hurt yourself helping out. We prefer to have you healthy and happy. If you are interested in helping out, please let me know and I will place you on the sign-up sheet.

## Interested in changing your volunteer routine or increasing your hours?

If you or a friend/family member are interested in any of these programs, please contact Kim Lutey!

### Gift Shop Volunteers:

- 3-hour shifts
- Weekly or bi-weekly
- Priority coverage Mondays and Fridays

### ED Concierge Volunteers:

- Individuals must be 18 years and older
- Shifts available all week
- Priority coverage afternoons/early evenings.

### Culinary Volunteers:

- One shift opening evenings 4pm-7pm

### NODA Volunteers:

- 3-hour shifts
- This position is on-call, and most likely will not have more than 2 or 3 call-ins per year
- *More information in the box below*

## AND Don't forget to submit your own size request for the Polo

Preparations are already underway for this year's Mason Health Week celebration ~ May 12-16, 2025! This year's Mason Health Week Workforce Appreciation Gift is a polo shirt!

Scan the QR code to complete this form by **FEBRUARY 14** so we can get you your polo!



## Become a NODA Volunteer!

We are introducing **No One Dies Alone**, a heartfelt program dedicated to providing companionship and comfort to patients during their final moments when their loved ones are unable to be by their side.

Through three-hour shifts, you will support our staff and the family members by giving them a brief respite while maintaining the patient's comfort. Whether through quiet presence, holding a patient's hand, or simply listening to their stories, your time and compassion will bring immeasurable comfort to someone in need during a deeply vulnerable time. If you are interested in this program, email Kim Lutey at [klutey@masongeneral.com](mailto:klutey@masongeneral.com).



## Join us at the Quality Care Open!

Mason Health Foundation is planning for the 2025 Quality Care Open Golf Tournament! This year's fundraiser will take place on Friday, July 11, at Alderbrook Golf & Yacht Club. If you are interested in volunteering (manning booths, helping put up signs, handing out refreshments, assisting vendors in setting up at holes), please email [foundation@masongeneral.com](mailto:foundation@masongeneral.com).



Foundation volunteers Kim McElliot, Penny Nielsen, Robbie Alberts and Ann Williams help golfers register at the 2024 Golf Tournament.

## Vaccines and Flu Reminders

Mason County Public Health has declared that we are in flu season based on the increase of flu in the community. To ensure the safety and health of the workforce, patients and visitors, any employee, provider or volunteer who has not received the 2024/2025 flu vaccine will need to wear a medical-grade mask in all areas. Masks may be removed during meals and breaks to allow volunteers to eat and drink without hindrance.



If you received the vaccine from a pharmacy or a provider and have not already sent me a copy, please drop one by my office, or email it to me at [klutey@masongeneral.com](mailto:klutey@masongeneral.com).

**Just a quick reminder** – it is not too late to get the flu vaccine! The Mason Health Vaccination Clinic is open from 8 a.m. to noon and 1 to 3 p.m., Monday through Friday. If you are interested in getting the vaccination, follow the directions below:

- Anticoagulation Building  
1710 N 13th Loop Rd. - Shelton, WA (See map)



## All volunteers – enjoy 20% off at the Gift Shop all month

As a token of appreciation, the Mason Health Foundation Auxiliary Gift Shop will be offering

# 20% OFF any item for all volunteers!

Check your email or let Kim know you would like a coupon if you did not save the coupon from last month's newsletter!